

WARRANTY POLICY

This warranty is extended by KORG U.S.A Inc. to the first consumer-purchaser to be free from defects in material workmanship for the period* as indicated below beginning at the date of purchase. **This warranty does not cover any product which is not purchased in the continental United States, Alaska, Hawaii, or the Commonwealth of Puerto Rico from an authorized KORG U.S.A. Inc. dealer.** This warranty period* includes both expressed and implied warranties. Any products found to be defective within the period will be repaired or replaced at the option of KORG U.S.A. Inc., without charge, provided that (1) the product was not misused, improperly maintained or repaired by any person not authorized by KORG U.S.A. Inc., (2) the product's failure resulted from a defect in material or workmanship, and was not damaged in transit, by battery leakage, by accident or by fire, nor damage due to use other than it's intended use, and (3) the product is delivered prepaid to seller, at the place of purchase, or to KORG U.S.A Inc. authorized warranty service center **located in the continental United States, Alaska, Hawaii, or the Commonwealth of Puerto Rico**, together with proof of purchase within the period* from the date of purchase. Do not return units directly to KORG U.S.A for service.

If the product was purchased outside the continental United States, Alaska, Hawaii, or the Commonwealth of Puerto Rico please consult the local dealer from which the product was purchased regarding service information.

This warranty is valid only in the United States of America.

There are no warranties other than those expressed herein. Further, there are no implied warranties including the warranty of merchantability and fitness for a particular purpose. This warranty does not cover units used for loan or rental.

Limitation of liability: The above warranty represents the purchaser's exclusive remedy and KORG U.S.A Inc. shall not be liable for any special, incidental, or consequential damages relating to the product sold.

Some states do not allow limitations on the duration of implied warranty and the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to some purchasers. This warranty gives purchaser specific legal rights and purchaser may also have other rights which vary from state to state.

KORG USA, INC. WARRANTY			
BRAND	Waranty	BRAND	Waranty
KORG / KORG Piano	1 YEAR - *PEDALS/ACCESSORIES: 90 DAYS 1 Yr extended* (total 2) if registered within 90 days *Keyboards, Digital Piano, Rack Module only	vox	3 YEARS *PEDALS/ACCESSORIES/TUBES/FUSES: 90 DAYS/Speaker 1YR *Non Serviceable Items - 1 YEAR
KORG PIANO (made in Japan)	3 YEARS *Heritage Model Pianos made in Japan (C1, G1, LP380) 2 Yr extended (total 5) if registered within 90 days	VOX Harmonica	1 YEAR
TUNERS	5 YEARS	BLACKSTAR	3 YEARS *PEDALS/ACCESSORIES/TUBES/FUSES: 90 DAYS - Speaker 1YR *Non Serviceable Items - 1 YEAR
NU:TEKT	1 YEAR	AGUILAR	3 YEARS *PEDALS/ACCESSORIES/TUBES/FUSES: 90 DAYS - Speaker 1YR *Non Serviceable Items - 1 YEAR
SEQUENZ	1 YEAR / 90 DAYS CASES & BAGS	DARKGLASS	2 YEARS
Audient	3 Years	TANGLEWOOD	Neck/Body: Limited Lifetime / Electronics: 1 YEAR
SAKAE	LIMITED TO ORIGINAL PURCHASER 2 years - Drum shell (including concert drums) 1 year - Drum parts and accessory, hardware, covered and lacquered finish	SPECTOR	EURO SERIES: LIMITED LIFETIME TO ORIGINAL OWNER KOREAN-MADE NS Series: 5YR LIMITED TO ORIGINAL OWNER PERFORMER/LEGEND STANDARD: 2YR LIMITED TO ORIGINAL OWNER *Parts such as tuning keys, bridges, pickups, finish, etc. carry a 1-year Warranty against defects *Warranty applies to a New Spector purchased from an Authorized Spector Dealer and covers defects in workmanship
* Non Serviceable items are accessory type products that are not repairable by Service Centers * ** Proof of Purchase/Sales Reciept from an Authorized retailer is reqiured for any warranty repair**			

Updated May 2024

Korg USA, Inc. 316 South Service Rd. Melville, NY 11747